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HOW AI CAN BENEFIT THE PRINCE2 AGILE PROFESSIONAL:

Practical Uses of LLMs, RAG, and AI Agents

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INTRODUCTION:
Why AI matters to the PRINCE2 Agile Professional

Let's start with the reassurance many agile practitioners need to hear first: **AI is not here to replace you.** Not your judgement, your coaching, or your conversations with the team.

But it is already present in the collaboration, delivery, analytics, and work-management tools teams use every day. For PRINCE2 Agile practitioners, the opportunity is to use AI in ways that support structured agility: clearer visibility, better conversations, faster learning, stronger governance, and more deliberate human judgement. PRINCE2 Agile combines the control and governance of PRINCE2 Project Management with agile ways of working, with a clear emphasis on structured agility and on moving from merely doing agile to being agile.

Throughout this paper, the focus is on practitioners using PRINCE2 Agile, while keeping the language accessible to agile practitioners more broadly. Much of the guidance will be familiar to anyone working with agile teams, but the detail is framed around PRINCE2 Agile roles, artifacts, workshops, and decision points.

Two practitioner perspectives are especially important. The first is **the project manager** working in a PRINCE2 Agile context, using AI to support preparation, visibility, collaboration, alignment, governance, and delivery control. The second is **the agile coach or team coach**, using AI to support adoption, facilitation, learning, team effectiveness, and continuous improvement. In both cases, authority and accountability remain human.

In practice, this means using AI to turn discovery notes into a first draft project canvas, summarize retrospective themes, surface release pressures, identify patterns in team dashboard data, or prepare better questions for a workshop. These are not theoretical possibilities. They are practical uses already within reach for many teams.

This paper explores four types of AI tools you can start using today: Large Language Models support drafting and analysis. Retrieval-Augmented Generation improves outputs by grounding them in your organization's data and standards. AI Agents can proactively monitor and carry out defined tasks. Agentic AI brings multiple agents together to provide more integrated support across the project environment.

1. LARGE LANGUAGE MODELS (LLMS): IMMEDIATE, LOW-RISK VALUE FOR PRINCE2 AGILE

Large Language Models are AI systems trained to generate and transform text. They offer immediate value to PRINCE2 Agile practitioners because the method relies on shared artifacts and collaborative outputs, such as the project canvas, product backlog, and release map. LLMs can draft, summarize, compare, review, and reframe content at speed **while adhering to PRINCE2 Agile principles, terminology and structure,** provided the output is always treated as a starting point rather than a finished answer.

PRACTICAL PRINCE2 AGILE USES

FOR PROJECT MANAGERS:

- **Drafting or updating** the project canvas from workshop notes, stakeholder inputs, risks, and delivery assumptions.
- **Preparing project initiation or stage-boundary workshops** by turning raw material into open questions, draft outputs, and areas needing clarification.
- **Creating a first-pass release map narrative,** including possible Must-have, Should-have, and Could-have options for discussion with the product owner and team.
- **Translating delivery detail into clear governance language** for project board conversations.

FOR AGILE COACHES:

- **Preparing PRINCE2 Agile workshops,** including the agile enablement workshop, with draft agendas, prompts, and pre-work.
- **Synthesizing retrospective outputs** into themes, improvement actions, and candidate lessons log entries.
- **Supporting MoSCoW and backlog refinement conversations** with prompts that help teams test assumptions and avoid treating everything as critical.
- **Preparing Agilometer discussions** by drafting stakeholder questions tailored to the project context.

WHAT THIS ACHIEVES

Used well, LLMs reduce the blank-page burden and help practitioners prepare artifacts, workshops, and conversations more quickly. Their main value is not producing finished content but creating a structured starting point that frees time for stakeholder engagement, facilitation, coaching, and decision-making.

WHAT THE PRACTITIONERS MUST STILL DO

- Validate all facts, assumptions, and dependencies against the real project context. An LLM is not a source of truth.
- Tailor outputs to the specific project environment, organizational standards, and stakeholder needs.
- Ensure backlog items, user stories, MoSCoW priorities, and acceptance criteria reflect the product owner's validated understanding of user needs, not AI-generated approximations.
- Apply professional judgement and retain full ownership and sign-off.
- Adapt outputs to the team's dynamics, current context, and level of psychological safety.

WHAT SPONSORS, BOARDS, AND ASSURANCE SHOULD WATCH FOR

- AI-generated text looks polished but cannot be traced back to real notes, data, or decisions.
- Generated artifacts appear precise but hide uncertainty, assumptions, or weak logic.
- The output replaces conversation instead of improving it.
- The practitioner becomes a passive reviewer rather than the owner of the content.

REAL-LIFE EXAMPLES

Well-executed example:
A project manager preparing for a stage boundary review used an LLM to draft the updated project canvas and release map ahead of the progress review workshop. She provided sprint velocity data from the last three iterations, the current product backlog priorities, and the team's revised benefit forecast. The LLM produced a well-structured draft in under twenty minutes. She used the time saved to review the scope tolerance options with the product owner and delivery team before the progress review workshop. The discussion clarified which Must-have items remained protected, which Should-have or Could-have items could flex, and what needed to be raised with the project board.

Poorly executed example:
A team coach copied a generic retrospective agenda from an LLM into a team retrospective for a team experiencing significant interpersonal tension. The agenda was technically well structured but inappropriate for the team's current situation. It opened with a competitive energizer and moved too quickly into process analysis. The team disengaged within fifteen minutes. The coach had not reviewed the output against his own knowledge of the team's dynamics. The retrospective failed to surface the root cause of the tension, which continued into the next iteration.

Before using AI-assisted output, ask: Is it factually correct? Is it traceable to source material? Is it tailored to this project? Does it reflect product owner, user, and team input?

Does it preserve uncertainty where uncertainty exists?
Be especially careful with structured artifacts. When an LLM drafts a project canvas, release map, user story, or acceptance criteria, the format can create false confidence. Validate every field against the source notes before treating the output as a working draft.

LLM TOOLS AT A GLANCE

Tier	Example Tools*	Key Benefit for PRINCE2 Agile	Approximate Cost (per user/month)
Free	ChatGPT free tier, Google Gemini, Claude free tier, Microsoft Copilot web	Draft first-pass workshop outputs, brainstorm prompts, summarize notes, and reframe delivery detail into clearer language	£0
Paid / Professional	ChatGPT Plus, Claude Pro, Microsoft Copilot Pro, Gemini Advanced	Higher-quality drafting and analysis; file upload; stronger support for project canvas drafts, retrospective synthesis, release map narratives, and project board summaries	£15 - £30

* The tools listed are examples of available options and are included for illustrative purposes only. Their inclusion does not imply endorsement or recommendation. Costs are indicative and may vary by region, billing model, usage, and existing licences.

2. RETRIEVAL-AUGMENTED GENERATION (RAG): GROUNDING AI IN YOUR AGILE SYSTEM OF WORK

Retrieval-Augmented Generation (RAG) enhances an LLM by connecting it to your organization's knowledge base of templates, quality standards, corporate policies, and curated lessons learned. It answers questions and generates content based on this approved source material, making it indispensable for PRINCE2 Agile's emphasis on tailoring to suit the project.

PRACTICAL PRINCE2 AGILE USES

FOR PROJECT MANAGERS:

- **Drafting project canvases, release maps, and reporting outputs** using approved templates and terminology.
- **Checking artifacts** against organizational policies, agreed tolerances, and tailoring decisions.
- **Preparing stage-boundary and progress review information** from approved data sources.
- **Reusing lessons from previous projects** to inform risk, delivery approach, and stakeholder engagement.
- Where project outputs interact with live services, relevant **ITIL guidance** may also inform AI governance controls.

FOR AGILE COACHES:

- **Reusing proven workshop structures,** role clarifications, and agile adoption interventions.
- **Preparing Agilometer discussions** using approved guidance and previous lessons, including identifying areas that may need special attention.
- **Retrieving and adapting examples** of team dashboards, working agreements, or Definitions of Done that have worked before.
- **Creating more consistent coaching and onboarding materials** for teams new to PRINCE2 Agile.

WHAT THIS ACHIEVES

RAG makes AI more useful by grounding outputs in the organization's real PRINCE2 Agile approach, not generic advice. It reduces rework, improves continuity across projects, and helps teams apply lessons during planning, coaching, workshops, and assurance reviews.

WHAT THE PRACTITIONER MUST STILL DO

- Ensure the source knowledge base is current, accurate, relevant, and approved.
- Confirm that the knowledge base has a named owner, such as the PMO, practice lead, programme office, or another nominated knowledge owner.
- Remove superseded templates, duplicate guidance, and obsolete lessons that could lead the AI to produce misleading outputs.
- Make and document deliberate tailoring decisions where the project legitimately deviates from standard approaches.
- Apply professional judgement and retain ownership of any output used with the team, project board, or assurance function.

WHAT SPONSORS, BOARDS, AND ASSURANCE SHOULD WATCH FOR

- The knowledge base has no clear owner or review date.
- The tool is treated as an infallible authority, stifling necessary tailoring.
- Teams follow artifacts without understanding their purpose.
- "Approved" outputs are assumed to be right for the project even where context demands a different approach.

REAL-LIFE EXAMPLES

Well-executed example:
A PMO supporting a public sector digital programme made an approved RAG-enabled assistant available to project managers and agile coaches. The assistant was grounded in the organization's tailored PRINCE2 Agile approach, approved artifact templates, and curated lessons from previous projects.

A project manager new to the organization used it to prepare the project canvas and release map for a complex data platform project. The assistant flagged that the proposed Agilometer baseline appeared too optimistic for a project of this risk profile, citing lessons from two previous projects where teams had overestimated their agile readiness and underestimated the coaching support needed. The project manager reviewed the finding with the agile coach before the project initiation workshop, and the issue was addressed before the project board was asked to approve the approach.

Poorly executed example:
An agile coach used a RAG system to generate coaching plans for a team's Agilometer assessment, believing the system was drawing from current organizational standards. During a programme review, it was discovered that the knowledge base had not been updated to reflect a revised Definition of Ready introduced after a major product quality failure. The coaching plans were well structured but misaligned with current expectations. Two iterations of rework followed, and accountability was blurred between the coach, the project manager, the PMO, and the AI system.

AI is only as useful as the data and working practices it is connected to. Before relying on AI-generated summaries, alerts, or recommendations, practitioners should check whether the underlying backlogs, dashboards, risks, issues, lessons, and artifacts are current and trustworthy. Poorly maintained data will not become reliable because AI has processed it; it will simply become unreliable at greater speed.

RAG TOOLS AT A GLANCE

Approach	Example Tools*	Key Benefit for PRINCE2 Agile	Approximate Cost (per user/month)
Entry-Level / DIY	ChatGPT Plus file upload, Claude Pro file upload, Gemini Advanced, Copilot with selected documents	Apply PRINCE2 Agile templates, lessons, working agreements, and guidance manually by uploading or referencing approved source material	£15 - £30
Enterprise / Knowledge-Grounded	Microsoft Copilot for Microsoft 365, Gemini for Workspace, Confluence AI, Notion AI, approved internal knowledge assistants	Grounds outputs in organizational content such as artifact templates, lessons logs, dashboard standards, working agreements, and tailored PRINCE2 Agile guidance	£20 - £50

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3. AI AGENTS: AUTOMATING FLOW, FOLLOW-UP, AND EXCEPTIONS

AI Agents are software components that monitor data streams, interpret them using AI, and trigger alerts or actions based on predefined rules. In PRINCE2 Agile, this is especially useful where timely visibility and follow-up matter: backlog health, blocked flow, release readiness, risk patterns, quality drift, retrospective actions, workshop outputs, and tolerance usage. This makes AI Agents a powerful enabler for PRINCE2 Agile's manage-by-exception principle and its focus on tolerances.

PRACTICAL PRINCE2 AGILE USES

FOR PROJECT MANAGERS:

- **Monitoring progress signals** such as blocked work, ageing items, missed iteration goals, and widening variance against tolerances.
- **Tracking scope tolerances** by showing how much Should-have and Could-have scope has been deferred or de-scoped.
- **Flagging release risks** from defined signals such as defects, unresolved dependencies, quality checks, and outstanding acceptance items.
- **Following up agreed actions** from progress reviews, workshops, and project board decisions before they become overdue.

FOR AGILE COACHES:

- **Tracking** whether **retrospective actions** are completed and whether learning is turning into observable change.
- **Spotting recurring blockers,** repeated hand-off delays, unstable work in progress, or persistent quality debt.
- **Monitoring adoption signals** such as workshop follow-through, team dashboard usage, and changes in Agilometer results.
- **Flagging patterns** that may indicate a need for coaching, facilitation, or structural support.

WHAT THIS ACHIEVES

AI Agents improve visibility by surfacing delivery, quality, risk, flow, and tolerance signals earlier. Used well, they reduce manual tracking and help teams, project managers, and agile coaches act before an iteration issue becomes a stage-level exception.

WHAT THE PRACTITIONER MUST STILL DO

- Configure thresholds that matter, rather than accepting whatever the tool suggests.
- Diagnose the root cause of any alert before deciding whether the response is coaching, replanning, escalation, corrective action, or observation.
- Treat behavioural signals as prompts for conversation, not as diagnoses.
- Maintain clear records of AI-generated alerts and the human decisions that followed.

WHAT SPONSORS, BOARDS, AND ASSURANCE SHOULD WATCH FOR

- Alert fatigue from too many low-value warnings.
- Waiting for AI alerts before investigating issues.
- Metrics becoming a substitute for coaching, trust, and direct observation.
- Team data being analysed without transparency or consent.
- Measuring what is easy to measure rather than what actually matters.

REAL-LIFE EXAMPLES

Well-executed example:
An agile coach configured an AI agent to track retrospective actions across three teams. The agent flagged that several actions related to dependency delays had been carried over for two or more iterations without resolution. Rather than treating this as a team performance issue, the coach used the alert to prepare a cross-team discussion. The teams identified a shared dependency on the same specialist function and agreed a clearer escalation route. The agent helped surface a pattern, but the improvement came from human facilitation and shared problem-solving.

Poorly executed example:
An agile coach configured an AI agent to monitor team communication channels for "agile health signals," using keyword sentiment analysis as a proxy for collaboration. The agent produced dozens of daily alerts about "negative sentiment" and "reduced engagement," mostly triggered by ordinary technical discussions about blockers. Within two weeks the coach had muted the notifications. Meanwhile, a genuine conflict between two senior team members, referenced indirectly in retrospective notes, went unaddressed for three iterations. The coach had relied on a poorly configured signal rather than direct observation and conversation.

As a rule, automate preparation, synthesis, reminders, and visibility; do not automate accountability, acceptance, prioritization, coaching judgement, or relationship management.

Examples of things that should not be automated:

- Final prioritization decisions
- Product owner accountability
- Acceptance decisions
- Coaching judgement
- Psychological safety assessment
- Stakeholder relationship management
- Exception decisions
- Performance judgement on individuals or teams

AI AGENT TOOLS AT A GLANCE

Approach	Example Tools*	Key Benefit for PRINCE2 Agile	Approximate Cost (per user/month)
Native Platform Features	Jira Automation, Azure DevOps rules, monday.com automation, Smartsheet automation, Microsoft Power Automate	Automate alerts and reminders for ageing blockers, overdue actions, Must-have items at risk, unresolved dependencies, and risks approaching tolerances	£5 - £20
Cross-Tool Automation	Zapier, Make, Power Automate, Slack or Teams workflows	Connects signals across tools, such as backlog status, risk logs, dashboard updates, retrospective actions, and communication channels	£15 - £50

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4. AGENTIC AI: THE EMERGING FUTURE OF INTEGRATED AGILE SUPPORT

Agentic AI involves multiple specialised AI agents working together in a coordinated manner, supervised by an orchestrator. While an AI Agent performs a bounded task, Agentic AI coordinates several agents across value, flow, quality, risk, learning, and governance to prepare an integrated view. This creates a "digital project support" function for the project manager, agile coach, product owner, and project board. The agents provide analysis and options, but accountability remains with the defined human roles.

PRACTICAL PRINCE2 AGILE USES

FOR PROJECT MANAGERS:

- **AI-assisted stage boundaries:** compiling a draft project dashboard update, release map revision, and stage boundary summary from flow, scope tolerance, risk, benefit, quality, and Agilometer signals.
- **Dynamic business justification monitoring:** linking cost, benefit, risk, and release-priority changes to ongoing justification review.
- **Integrated assurance:** checking key artifacts and project activity against tailored PRINCE2 Agile guidance.
- **Release readiness support:** bringing together backlog health, Must-have completion, unresolved dependencies, Definition of Done evidence, and stage tolerances.

FOR AGILE COACHES:

- **Integrated Agilometer insight:** comparing current Agilometer signals, retrospective themes, blocker patterns, and coaching risks with previous adoption patterns.
- **Coaching intervention support:** bringing together team feedback, role-design concerns, flow data, and stakeholder input before a coaching or leadership intervention.
- **Multi-team improvement planning:** identifying repeated impediments across teams and distinguishing local issues from systemic constraints.

WHAT THIS ACHIEVES

Agentic AI provides a more integrated view than any single dashboard, report, or artifact can usually provide. Used well, it reduces the time spent compiling stage boundary, release readiness, and workshop preparation packs, and improves conversations about value, flow, quality, risk, and adoption.

WHAT THE PRACTITIONER MUST STILL DO

- Retain clear human ownership for recommendations, coaching, authorization, and acceptance decisions.
- Challenge the logic, assumptions, and weighting used by the orchestrated agents.
- Ensure any AI-generated recommendation presented to the project board can be explained in plain language.
- Ensure the product owner, delivery teams, and users are still heard directly, not only through generated synthesis.
- Treat integrated outputs as inputs to professional judgement, not as decision replacements.

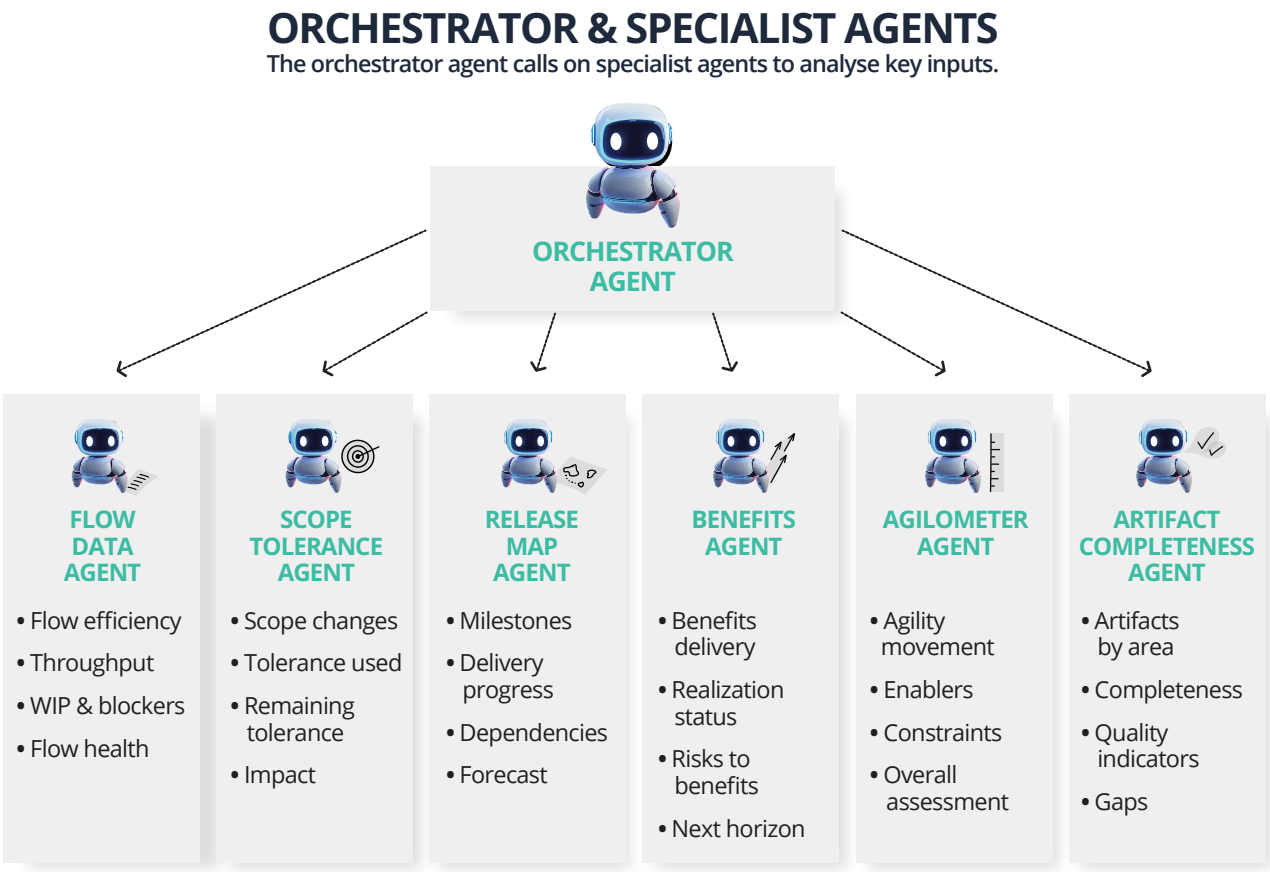
WHAT SPONSORS, BOARDS, AND ASSURANCE SHOULD WATCH FOR

- False precision, where integrated dashboards make uncertainty appear more settled than it is.
- Black-box recommendations that are hard to explain to stakeholders or assurance colleagues.
- Over-centralization, where digital synthesis pulls authority upwards and weakens team self-management.
- Giving more weight to aggregated data that lacks transparency than to direct input from teams, users, and product owners.

REAL-LIFE EXAMPLES

Well-executed example:
A large-scale digital project was approaching the end of its second delivery stage. The project manager requested a draft stage boundary pack from an orchestrator agent. Specialist agents analysed flow data, scope tolerance decisions, release map progress, benefits, Agilometer movement, and artifact completeness.

The orchestrator compiled these outputs into a draft project dashboard update, proposed release map, benefits summary, Agilometer summary, and draft coaching priorities. The project manager and agile coach reviewed the pack, challenged the assumptions, and verified the options before anything was shared with the project board. The final pack presented several clear options, but the recommendation remained with the project manager. The agile coach used the Agilometer summary to explain the coaching focus for the next stage.



Poorly executed example:
An organization introduced an orchestrated AI layer to score delivery confidence across several agile teams. The score combined flow data, backlog progress, quality indicators, and sentiment signals, but no one could explain how the weighting worked. Within weeks, the score began to dominate leadership conversations.

Teams with known dependency issues were challenged for "low confidence," while teams with healthier-looking data were assumed to be on track despite concerns raised by product owners and coaches. Leaders treated the score as more reliable than local context. Teams became defensive, coaches stopped challenging the number, and project board discussions shifted from understanding delivery reality to debating the score.

AGENTIC AI TOOLS AT A GLANCE

Maturity Level	Example Tools*	Key Concept for PRINCE2 Agile	Approximate Cost (per user/month)
Practitioner / Prototype	ChatGPT Business with custom workspace GPTs; Microsoft 365 Copilot Agent Builder; CrewAI or LangGraph prototypes	Configure or prototype assistants that help prepare stage-boundary material, release-readiness summaries, coaching insights, or risk reviews from selected sources	£15 - £30 for workspace tools
Enterprise / Governed	Microsoft Copilot Studio; Atlassian Rovo Agents; Microsoft Agent Framework	Governed agent workflows that connect organizational knowledge, agile tooling, project artifacts, dashboards, risks, issues, and decision points	Variable - from approx. £150 +/month depending on usage and scale

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5. ETHICS, PEOPLE, AND TRUST: THE IRREPLACEABLE HUMAN CORE

PRINCE2 Agile places people firmly at the centre of the method. It recognizes that projects are delivered by, and for, people, and that agile working depends on individuals and interactions over processes and tools. Its emphasis on the agile mindset, rich communication, training and coaching, servant leadership, growth mindset, and psychological safety is the essential lens through which to evaluate any AI tool.

GUIDING PRINCIPLES: USING AI TO STRENGTHEN HUMAN RELATIONSHIPS

1. TRANSPARENCY BUILDS TRUST

Transparency is central to the agile mindset, and it should apply to AI too. Include AI use explicitly in the digital and data management approach and, where relevant, in team working agreements. This is especially important where AI tools process team communication, retrospective feedback, or personal data. For example, clearly state: "AI tools will be used for drafting, analysis, and monitoring to improve efficiency. All outputs will be validated, and key decisions will remain the responsibility of the appointed project roles." In practice, this may mean annotating a project dashboard or workshop output with: "Initial draft produced with AI assistance, reviewed and endorsed by the project manager." This turns AI from a hidden secret into a visible efficiency tool that does not obscure accountability.

2. ENHANCING, NOT REPLACING, DIALOGUE

The goal of communication is mutual understanding. Use AI to analyse stakeholder feedback, retrospective notes, workshop outputs, and team signals. It can identify sentiment trends and common themes. However, this analysis must be the starting point for human engagement, not the conclusion. The project manager and agile coach must then have the conversations to understand the "why" behind the trends. Never turn feedback, collaboration data, or retrospective inputs into hidden surveillance. If people feel analysed rather than supported, candour will collapse.

3. MANAGING THE HUMAN SIDE OF CHANGE

AI can help model impacts, draft communications, summarize feedback, and prepare workshop materials, but it cannot build buy-in, address fear, create psychological safety, or facilitate trust. Use the time saved on administration for coaching, listening, stakeholder engagement, dependency resolution, and better backlog conversations. Be open about how AI is changing the team's work and use AI in the preparation and synthesis of coaching work, never as a substitute for direct human interaction.

WHAT THE PROJECT MANAGER MUST CHAMPION

- Visible accountability for AI-assisted outputs.
- A practical digital and data management approach from the outset.
- Deliberate use of AI at decision points such as initiation, progress reviews, stage boundaries, and closure.
- Ethical review of AI-generated summaries to ensure stakeholder groups are fairly represented.
- Personal ownership of critical communications.

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WHAT THE AGILE COACH MUST CHAMPION

- Psychological safety in every AI deployment decision.
- Critical assessment of AI outputs as a team capability.
- Human observation and facilitation alongside AI-generated data.
- Protection of the coaching relationship.
- Learning from AI use through the lessons log.

REAL-LIFE EXAMPLES

Well-executed example:
A project manager leading a workplace transformation used an LLM to draft a stakeholder engagement plan. The AI recommended dashboards, automated updates, and self-service information portals. The project manager recognized that frontline staff with limited digital confidence would experience this as impersonal. She overruled the AI plan and used the time saved to attend departmental briefings and run a project board workshop on change resistance.

Poorly executed example:
An agile coach, under pressure to demonstrate impact, used AI tools to send automated daily pulse-check messages asking team members to rate mood, energy, and confidence. Within three weeks several team members said they felt monitored rather than supported. Some stopped responding entirely. The coach had created the appearance of psychological safety monitoring while damaging the psychological safety he was trying to measure.

CONCLUSION: A CALL TO ACTION

AI is now a practical capability for the PRINCE2 Agile practitioner. LLMs can speed the creation and review of artifacts and workshop outputs, RAG aligns outputs with organizational standards and agreed ways of working, and AI agents provide early warning of emerging flow, quality, and tolerance risks. Agentic AI points to a future of integrated, continuous insight across value, delivery, quality, risk, and adoption. The key is deliberate use. Apply AI where it supports existing PRINCE2 Agile practices, workshops, and decision points; treat outputs as inputs to professional judgement; and start small while capturing lessons. PRINCE2 Agile already provides a strong framework for this: clear roles, useful artifacts, the agile mindset, the Agilometer, tolerances, and stage boundaries all help practitioners use AI safely and effectively.

ACTIONABLE STEPS

The following steps are intended as small, low-risk experiments rather than a complete implementation plan.

LARGE LANGUAGE MODELS (LLMS)

1. Draft one PRINCE2 Agile artifact

Use an LLM to draft a single artifact, for example a project canvas section, release map narrative, workshop agenda, or retrospective summary from an active project. Every fact, assumption, and recommendation should be checked manually and compared with what would normally be written. Document what the AI got right, what it missed, and what it invented.

2. Summarize key risks or blockers for the project board

Select three to five detailed risk entries, blockers, or retrospective themes and ask an LLM to turn them into project board-friendly language. Check whether causes, impacts, options, and proposed responses are still clear, or whether anything important has been lost. Retrieval-Augmented Generation (RAG)

RETRIEVAL-AUGMENTED GENERATION (RAG)

3. Test AI against your current way of working

Where organizational templates, tailored PRINCE2 Agile guidance, workshop formats, dashboard standards, or lessons logs are available, provide these to the AI and ask it to draft a project canvas section, release map update, or workshop pack using the organization's structure and terminology. Note how closely the result matches current practice and identify any outdated or missing source material.

AI AGENTS

4. Configure a simple automated alert

Use an existing tool, such as Jira Automation, Power Automate, monday.com, or Smartsheet, to set up one alert that flags ageing blockers, overdue retrospective actions, Must-have items at risk, or risks approaching tolerance limits. Monitor how often the alert fires and whether it surfaces issues earlier than current practice. Adjust the threshold based on real experience.

AGENTIC AI

5. Run a multi-perspective progress and viability review

Ask an LLM or orchestrated set of assistants to review a small set of PRINCE2 Agile artifacts, such as the project canvas, release map, product backlog, risk register, team dashboard, and recent retrospective outputs. Ask for a short assessment of delivery confidence, tolerance usage, continued business justification, release readiness, and coaching priorities. Compare the AI view with your own assessment. Investigate every gap between what the AI saw and what you see; those gaps are where professional judgement is most valuable.

Start small, experiment openly, and above all, document lessons learned. Talk about AI with your project board, your teams, your assurance colleagues, and your fellow practitioners. PRINCE2 Agile gives you the framework; AI gives you more time to use it well. The most successful PRINCE2 Agile practitioners will not be the ones who use the most AI. They will be the ones who use it deliberately, ethically, and in service of better collaboration and better decisions.

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Dream it, do it.